COVID-19 UPDATE

We would like to inform you that our hotel unit and staff have taken all precautionary measures against COVID-19, in accordance with the health protocols, and the HEALTH FIRST certification, to provide you with a safe and pleasant environment.

Please note the following:

Reception:

1. The use of antiseptic when entering and leaving is mandatory.

2. Check out is at 11.00 a.m. and check in at 15.00 pm to allow for the necessary time to disinfect the rooms.

- 3. The keys are placed in a special disinfection container during departure.
- 4. The submission of your personal data upon your arrival is mandatory.
- 5. Please keep the appropriate distances (1.5-2 meters) throughout your stay.
- 6. Electronic payments are recommended.
- 7. It is forbidden for non-residents to enter the rooms.

Rooms:

1. Prior to each arrival, the room and all surfaces are disinfected (in accordance with the protocols of the Ministry of Health and the National Medicine Agency (NMA).

2. The changing of sheets and towels is only done following the request of the hotel guest (please inform the reception).

3. There will be no daily cleaning of the rooms during your stay; cleaning is done only following the request of the hotel guest (please inform the reception).

4. All fabric surfaces are cleaned by steam cleaner >70 degrees

5. All linens and towels are washed at 95 degrees

6. A/C filters are cleaned at each departure.

7. Frequent ventilation of the room is recommended.

<u>Breakfast</u>

1. The use of antiseptic when you enter the breakfast area is mandatory.

- 2. Breakfast is served at the tables only by competent staff with Personal Protective Equipment (PPE).
- 3. The table seats and any objects used are completely disinfected after each customer change.

4. The minimum distance between the tables is 1.70m and 0.70 when there is no seat in the intermediate space.

5. Disposable paper placemats are used.

- 6. The maximum number of people per table is 4 people (excluding families).
- 7. You can have breakfast in your room at no extra charge.

In case of illness, contact the reception immediately.

Health Officer: Mrs Ioanna Athanasiou_tel +306970238882___

useful phone numbers

Regional Clinic: (+30) 2424065208

Private Physician: Dr. Vouzas Dimitrios (+30) 2424066103, mobile: (+30) 6944423303 Pharmacy: (+30) 2424066096